



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit: 2643

Group No.: 2600

Examiner: Taylor, Barry W.

In re application of: Yuergen Boehmke et al.:

Serial No.: 09/746,505

Filed: December 22, 2000

SYSTEM, METHOD AND APPARATUS

FOR CAPTURING AND PROCESSING

CALL PROCESSING FAILURES

OCCURRING AT TELEPHONE SWITCH

CONTROL PROCESSOR

RECE"

DEC 1 7 2003

Technology Center 2000

AMENDMENT AND RESPONSE TO OFFICE ACTION

Pittsburgh, Pennsylvania 15222

December 12, 2003

Mail Stop Non-Fee Amendment Commissioner for Patents Box 1450 Alexandria, VA 22313-1450

Sir:

A. Introductory Comments

Applicants respectfully request entry of the following amendment and remarks contained herein in response to the Office Action mailed September 12, 2003. Applicants respectfully submit that the amendment and remarks contained herein place the instant application in condition for allowance.

Claims 1, 14, 16, 32, 35, 42, and 46 have been amended. Claims 2, 13, 17, 20, 31, 36-38, 43, and 47 have been canceled without prejudice or disclaimer to the subject matter contained

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therein. Claims 1, 3-12, 14-16, 18, 19, 21-30, 32-35, 39-42, 44-46, and 48-50 are now pending in the application. No new matter has been added. Applicants respectfully request favorable reconsideration and further examination of this application in view of the following amendments and remarks.

Amendments to the claims begin on page 3 of this paper.

Remarks begin on page 12 of this paper.